Creating a Login.gov Account

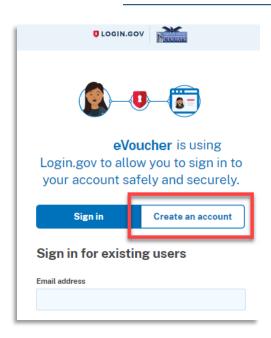


On the eVoucher sign-in page, click Sign in with LOGIN.GOV.



Step 2

On the Login.gov page, click Create an account.

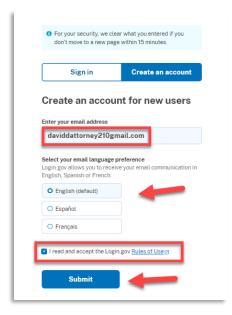


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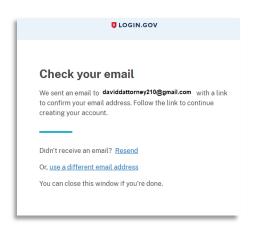
Enter your email address, and then select your email language preference. Click the **Rules of Use** link, read the Login.gov Rules of Use, and then select the **I read and accept the Login.gov Rules of Use** check box. Click **Submit**.

Note: Login.gov recommends that you enter a personal email address that you can always access, not a work email address.



Step 4

You will receive an email message at the email address you entered in step 3. In the email message, click Confirm email address, and then continue creating your account.





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Step 5

Next, create a password. It must contain 12 or more characters and cannot include commonly used words or phrases. In the Password and Confirm password fields, enter and confirm your password, and then click Continue.

Create a	strong	password	k
		naracters or long d characters, like	
Password			1
•••••	•••		
Confirm passw	ord/		
•••••	•••		
Show passw	vord		

Your Login.gov account is now created, and you are directed to add an authentication method. Continue to the next section and follow the instructions to complete this requirement.

Note: Once your Login.gov setup is complete, you will ONLY use the email address you entered and the password you created in Login.gov to access eVoucher, so it is important to remember them.

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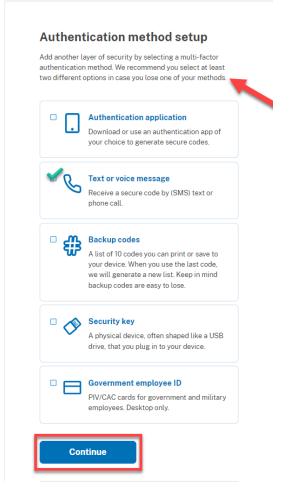
0

Adding an Authentication Method

Login.gov requires that you set up at least one authentication method when creating your account. However, it is recommended that you select **at least two authentication methods** on different devices so that you have an alternative way(s) to sign in to eVoucher if your primary method becomes unavailable.

Step 1

Select your first method of authentication, and then click **Continue**. Authentication methods include security keys, government employee IDs, authentication applications, text or voice messages, or backup codes.



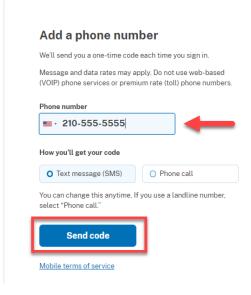
Note: Every time you sign in to eVoucher you are required to authenticate, so make sure you use an authentication method that's easy for you to access. For these instructions, the Text or voice message option is selected.

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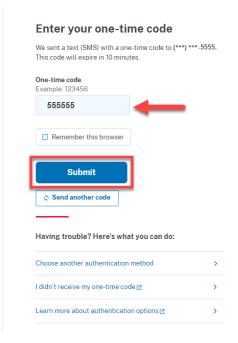
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Step 2

To authenticate by text or voice message, in the **Phone number** field, enter your phone number to receive a one-time code by text message or phone call, and then click **Send code**.



In the One-time code field, enter the one-time code sent to your device, and then click Submit.



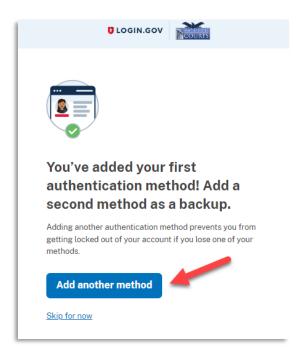
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Step 4

Once your code has been successfully authenticated, you are prompted to add another authentication method (recommended). Click **Add another method** and follow the previous steps to create a second authentication method.

Note: It is recommended that you use a different device for your second authentication method, even if you choose the same setup option. For example, if you chose text or voice message as your first method, you can do the same for the second, as long as you use a different phone number.



1

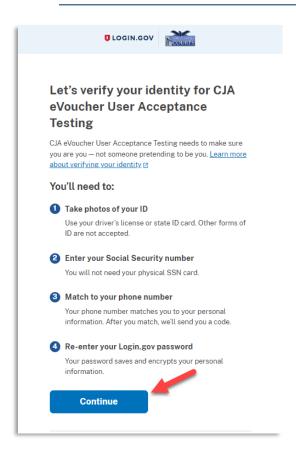
Identity Verification

To access eVoucher, you must verify your identity by uploading an acceptable form of identification (driver's license or state ID). This added security measure is to ensure that you are you and not someone pretending to be you.

Note: This is a one-time identity verification; if you have previously proven your identity through Login.gov, you are not required to do this again.

Step 1

If you've previously created a Login.gov account, you will be asked to verify your identity after signing in to Login.gov from the eVoucher sign-in page. If you're in the process of creating your Login.gov account, this step automatically appears after you've established your multi-factor authentication method(s). Click Continue.

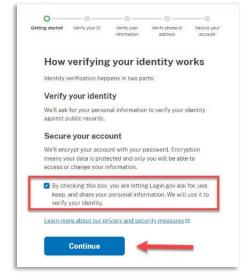


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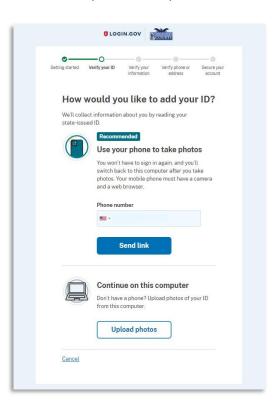
Step 2

To continue, select the check box allowing Login.gov to ask for, use, keep, and share your personal information to verify your identity, and then click Continue.



Step 3

Choose an option for adding your identification information. One option is to upload photos of your ID from your phone, and the other option is to upload them directly from your computer.



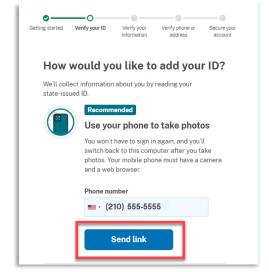
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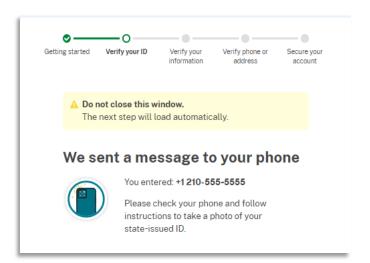
CJA eVoucher for Attorneys 1

Option 1: Upload photos from phone (recommended) Ι.

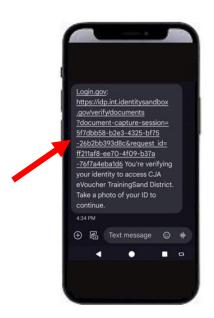
Option 1

1. Click Send link. A message appears, prompting you to check your device for a text message with instructions for taking a photo of your ID to verify your identity.





2. Tap the link in the text message. A message appears, confirming that you are attempting to verify your identity to access eVoucher. Scroll down for additional instructions.





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3. Tap **Take photo** to switch your phone to the camera function. Take a photo of the front of your ID card. Scroll down and tap **Take photo** again to take a photo of the back of the card. Verify that each image appears in the appropriate box, and then tap **Submit**.





4. Login.gov verifies your identity from your photos, and prompts you to switch back to your computer to complete the process.



Continue to step 4 to complete the identity verification process.

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II. Option 2: Upload photos from your computer



1. Click **Upload photos** to upload photos of your ID from your computer.



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2. You can either drag photos of the front and back of your ID from your computer and drop them in the appropriate boxes, or click the **choose from folder** link to browse for and select the photos to add. Once the photos are uploaded, click **Submit**.



Note: You may see a processing screen as the upload completes and Login.gov verifies your identity.

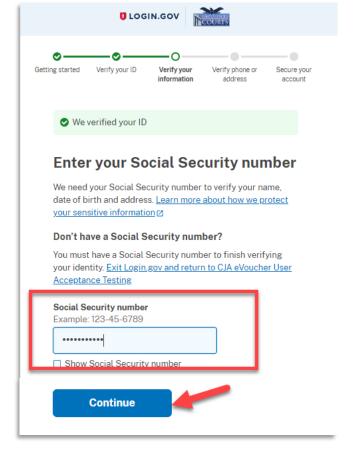
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Step 4

Once your identity has been verified, Login.gov verifies your name, date of birth, and address using your Social Security number (SSN). In the **Social Security number** field, enter your SSN, and then click **Continue**.

1

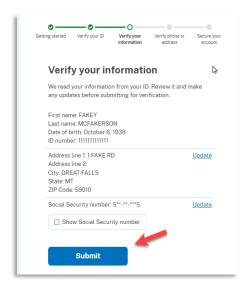


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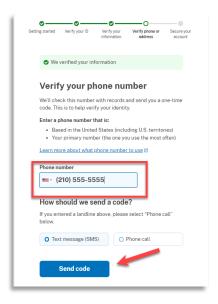
Step 5

Your name, date of birth, and address are imported from your ID; verify the information is correct. If any of the information has errors, click the **Update** link next to it and make necessary corrections. Once your information is correct and complete, click Submit.

Note: You have five attempts to verify your personal information, after which your account will be locked. To unlock your account, contact Login.gov.



Next, verify your phone number. To do this, in the Phone number field, enter your phone number, and then click the appropriate radio button to receive a one-time code either by text message or phone call. Click Send code.

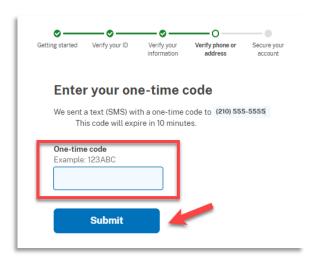


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Step 7

In the **One-time code** field, enter the code sent to your device, and then click **Submit**.



Step 8

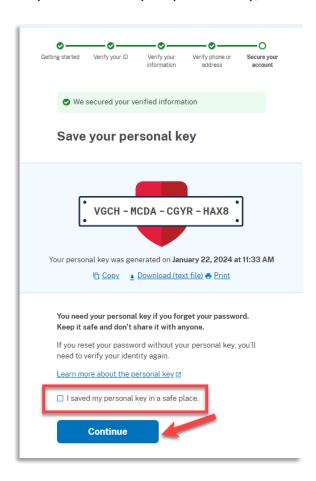
Once your phone number is verified, in the Password field, re-enter the password you created to access Login.gov, and then click Continue.



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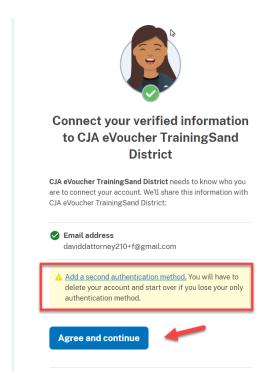
Step 9

A personal key is generated. You will need this key if you ever forget your password or lose your authentication method. Keep your key in a secure place and do not share it with anyone. Select the check box to confirm that you have saved your personal key, and then click Continue.



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Your Login.gov account is now verified. Next, you are asked to connect, or link, your Login.gov account with your eVoucher account. Click **Agree and continue** and follow the instructions in the next section to complete this connection.



Note: If you have not created a secondary authentication method, you are prompted to do so before continuing. Click **Add a second authentication method** and review the Adding an Authentication Method section for those instructions if you wish to complete this task.

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Linking Your eVoucher Account to Your Login.gov Account

For NEW Login.gov accounts:

After you complete your identity verification and receive your security key, you are automatically directed to your court's eVoucher linking page. Note that the email address you used to create your Login.gov account is pre-populated in the **eVoucher Email Address** field.



From your court's eVoucher sign-in page, click Sign in with LOGIN.GOV and follow the prompts to sign in and authenticate your Login.gov account.

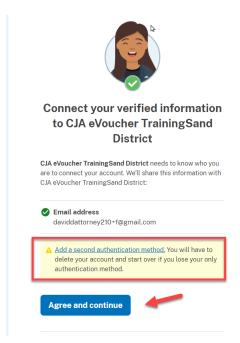


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Step 2

After successful Login.gov account sign-in and authentication, you are then asked to connect, or link, your Login.gov account with your eVoucher account. Click Agree and continue.



Note: If you have not created a secondary authentication method, you are prompted to do so before continuing. Click Add a second authentication method and review the Adding an Authentication Method section for those instructions if you wish to complete this task.

Login.gov automatically directs you to your court's eVoucher linking page. Note that the eVoucher Email Address field is now pre-populated with your email address.



CJA eVoucher for Attorneys 2

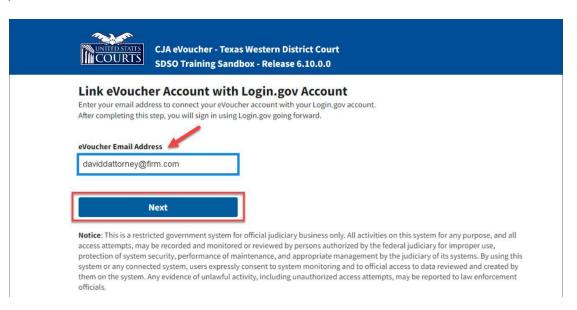
Linking Your Accounts Using Your SLP Email Address and

Password

Existing eVoucher users who have an SLP can sign in using their SLP email address and password.

Step 1

In the eVoucher Email Address field, delete the pre-populated Login.gov email address and enter your eVoucher SLP email address. Click Next.



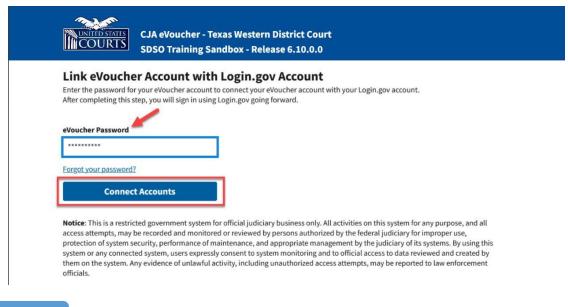
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Step 2

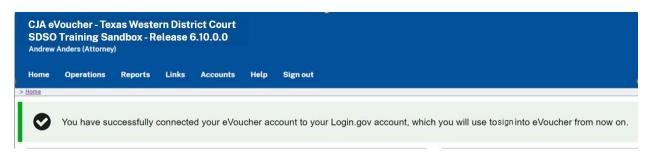
In the eVoucher Password field, enter your eVoucher SLP password (the password you normally use to access eVoucher), and then click Connect Accounts. If you don't remember your password, click the Forgot your password? link and follow the security question prompts.

If you enter your password incorrectly six times or fail your security questions three times, your account locks and you must contact your eVoucher administrator.



Step 3

If your Login.gov account is successfully linked to your eVoucher account, a success message appears at the top of your eVoucher home page. Continue to use eVoucher normally.



You have now linked your eVoucher account with your Login.gov account. For all future use, sign in to Login.gov to access eVoucher.

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Linking Your Accounts by Email Invitation – New User

New eVoucher users who do not have an SLP can also link their accounts from the eVoucher linking page.

Step 1

Do not change the Login.gov email address that's pre-populated in the eVoucher Email Address field. Click Next.



Step 2

A message appears, prompting you check your email and confirm that you entered the correct email address.



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Step 3

Click the link in the email message to automatically link your accounts and return to your eVoucher home page.

Dear David D Attomey,

District of Texas Western sent this link for you to connect your eVoucher Single Login Profile with Login.gov. In order to confirm this, you must click the link below to create or use an existing Login.gov account.

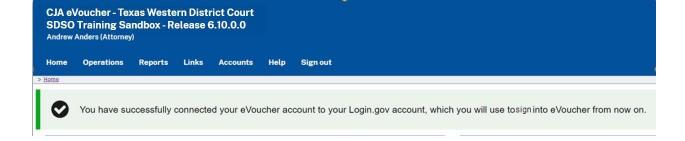
PLEASE NOTE:
If you already have a different eVoucher Single Login Profile using a different email address that you would prefer be linked to this court instead, OR this email is in error and you should not be linked to this court, please contact lisa ornelas@ao.uscourts.gov to reach the CJA eVoucher help desk.

Click here to connect this eVoucher Single Login Profile to Login.gov. Once connected, you will use Login.gov to sign into eVoucher.

Regards,
District of Texas Western

Step 4

If your Login.gov account is successfully linked to your eVoucher account, a success message appears at the top of your eVoucher home page. Continue to use eVoucher normally.



You have now linked your eVoucher account with your Login.gov account. For all future use, sign in to Login.gov to access eVoucher.

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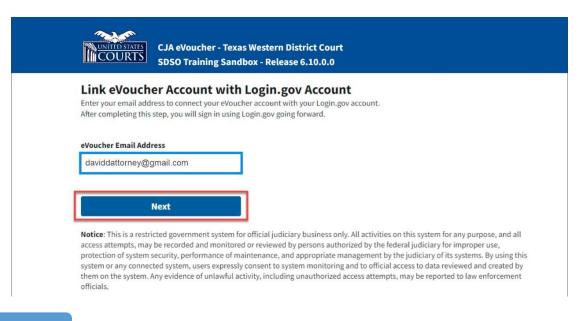
CJA eVoucher for Attorneys 2

Linking Your Accounts by Email Invitation – Existing User

An existing eVoucher user who has an SLP but does not know their SLP credentials can also link their accounts on the eVoucher linking page.

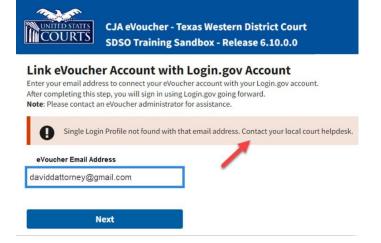
Step 1

Do not change the Login.gov email address that's pre-populated in the **eVoucher Email Address** field. Click **Next**.



Step 2

If your Login.gov email address is not the same as your SLP email address, an error message appears, prompting you to contact your court's help desk.



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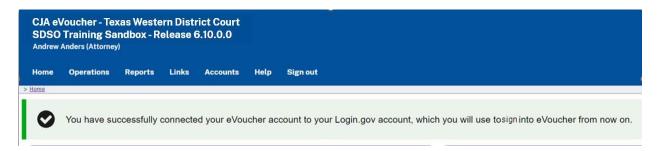
Step 3

If you do this, your court then sends you an email message with a link that you can click to automatically connect your two accounts.



Step 4

If your Login.gov account is successfully linked to your eVoucher account, a success message appears at the top of your eVoucher home page. Continue to use eVoucher normally.



You have now linked your eVoucher account with your Login.gov account. For all future use, sign in to Login.gov to access eVoucher.

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Signing In to eVoucher

Once you've created your Login.gov account, linked it to eVoucher, and signed in to the application for the first time, you will use your Login.gov credentials to access eVoucher going forward.



To sign in to eVoucher, use any US Courts CJA eVoucher URL to access the Login.gov sign in button. Click **Sign in with LOGIN.GOV**.





By default, you are directed to the Login.gov sign-in page. In the **Email address** and **Password** fields, enter the email address and password used to create your Login.gov account, and then click **Sign in**.

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Step 3

Complete the action required by your chosen authentication method. In this example, you'll authenticate using a mobile device. In the **One-time code** field, enter the one-time code sent to your device, and then click **Submit**.



Login.gov directs you to your eVoucher home page.

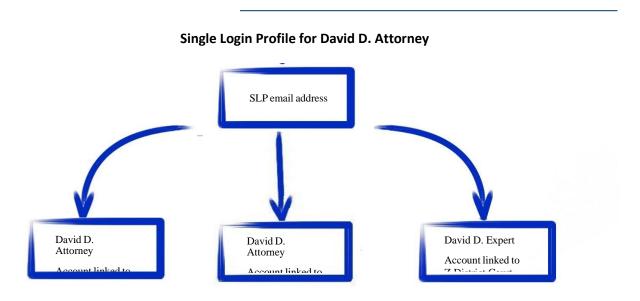


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Single Login Profile (SLP)

An SLP allows you to link to your other court accounts and switch from one account to another from within the eVoucher application without needing to sign out. It is set up by court staff when your court profile is initially created in eVoucher.



On the Single Login Profile page, you can:

Edit your first, middle, and last name.

- Edit your email address.
- View your linked eVoucher accounts.
- Change your default court.

To access the Single Login Profile page, from the menu bar, click Help, and then click Single **Login Profile**, or point to the profile icon, and then click **Single Login Profile**.



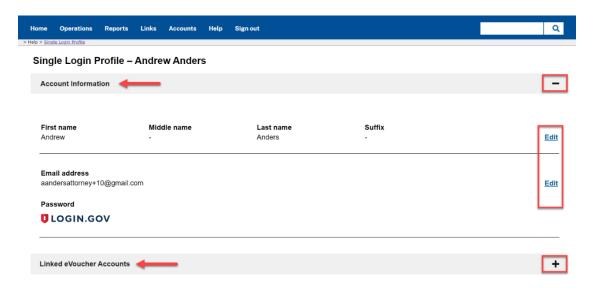
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Editing Your SLP

Your SLP information is divided into two sections: Account Information and Linked eVoucher Accounts. Click the plus (+) or minus (-) signs to expand or collapse each section.

Note: The Account Information section automatically displays when you access your SLP information.



Modifying Your Name



To edit your name, in the Account Information section, click the Edit link to the right of your name.



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Make any necessary changes, and then click Save changes.



Note: It is important to remember that changing your SLP name does not change the name associated with your court profile.

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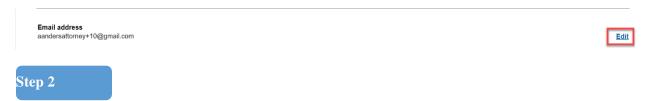
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3

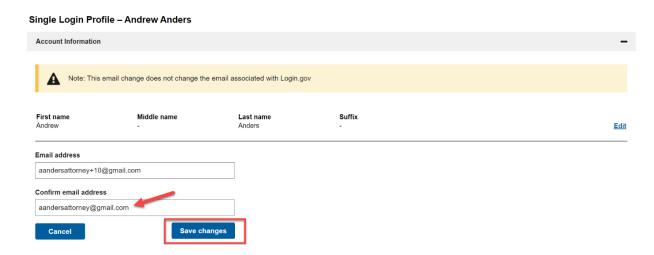
Updating Your SLP Email Address



Click the Edit link to the right of your email address.



Enter your new email address, confirm it, and then click Save changes.



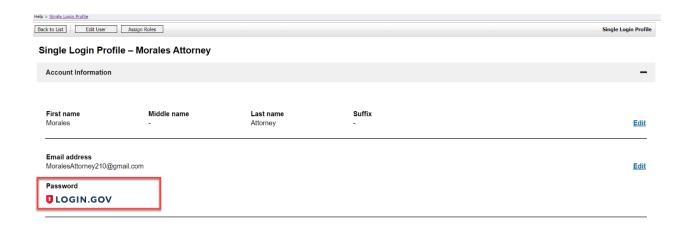
Note: It is important to remember that changing your SLP email address does not change the email address associated with your Login.gov account.

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Updating Your SLP Password

After you link your Login.gov account to your eVoucher account, Login.gov handles all password changes and forgot your password requests. The Login.gov logo is visible in the Password section of your SLP account information; you do not have the option to edit your password from here.



Note: Login.gov is a separate application from eVoucher. For password assistance, visit their Help center page at https://www.login.gov/help.

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